

February 8, 2011

Krista L Manuel
PO BOX 587
REVELSTOKE BC
V0E2S0

Dear Krista L Manuel:

Re: Review of obstetrical ultrasound studies

*****IMPORTANT*****

On October 09, 2003 you had an obstetrical ultrasound performed at Powell River General Hospital. As a result of our quality review process we have subsequently learned that the radiologist who read your ultrasound was not, in fact, authorized to do so. Although he is an experienced radiologist, it has come to our attention that he had not completed some of the additional education required to be reviewing ultrasound scans alone.

If you have not yet delivered, please discuss with your physician if you should consider a repeat ultrasound study. If you have already delivered, we want you to know that, despite this unfortunate situation, there is no clinical follow up indicated and no health-related action for you to take.

This is a regrettable situation and one that Vancouver Coastal Health acted swiftly to address the moment we became aware of it. As a result of this situation and our commitment to quality and safety, VCH has improved how we verify qualifications for care providers in order to prevent such a thing happening again.

Once again, we are bringing this to our attention as a sign of our commitment to patient care, safety and quality. There is no health impact on you or a need for you to take any further health-related action. We have shared this information with your physician, in confidence, who can discuss it further with you if you desire.

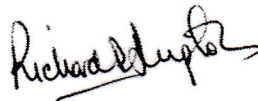
If you have any questions or concerns and wish to speak with someone other than your physician, please feel free to contact the VCH Patient Care Quality Office at 1-877-993-9199 (press 7 at the prompt) or by email PRimaging@vch.ca.

On behalf of Vancouver Coastal Health, please accept our sincere apologies for this situation.

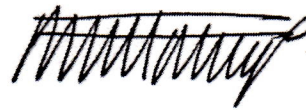
Sincerely,



Dr. Patrick O'Connor
Vice President, Medicine, Quality
& Safety



Dr. Richard Lupton
Co-Senior Medical Director



Dr. Bruce Forster
Regional Medical Director, Medical
Imaging