

City of Revelstoke



New Corporate Website Project

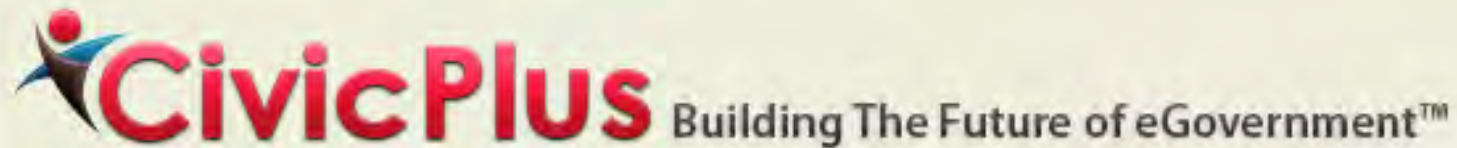
The Task

- To completely redesign the City of Revelstoke website
- To include a content management system.
- To ensure consistency throughout the site using current best practice standards for websites.
- To add online features for searching, finding information, and contacting us.

The Process

- o Extend a Request for Proposals from companies interested in the project
- o Choose the successful proponent
- o Form a Website Design Committee consisting of representatives from all City departments
- o Let the fun begin...

The Successful Proponent



CivicPlus has a client base of more than 700 municipalities and we were very lucky to have their bid come within our budget. We discovered very quickly how experienced, successful, and professional they are.

The Challenge

Where do we begin and how do we do this?

The Solution

CivicPlus has perfected a system of getting the information they require through a series of exercises, phone meetings and consultations. From these they put together a draft website.

The Result

After months of hard work both by staff members and by staff at CivicPlus, we are ready to present the site online. We believe the site will meet or exceed expectations. It will continue to evolve in a positive direction moving forward.

Before

The screenshot shows the City of Revelstoke website homepage. At the top, there is a navigation menu with links for General Information, Community Development, News & Events, Public Notices, City Contacts, Give Feedback, Related Links, and Search Website. Below the menu is a header with the text "WELCOME TO THE CITY OF REVELSTOKE" and "Updated June 2, 2011". The main content area features a large graphic with a bear and a mountain, and the text "Welcome to the City of Revelstoke Website!". To the left of this graphic is a vertical list of departments: Finance, Engineering & Public Works Administration, Planning, Building and Bylaw Enforcement, Parks and Recreation, Public Transit, Economic Development, Environment, Fire Rescue, and Home Page. Below the departments is a "WHAT'S NEW?" section with a red circular icon and the text "What's new on this website? Click here to find out...". To the right of this section is a "Featured Information" section with a list of links to various documents and reports, including "Press Release: Flood Season", "Corporate Energy and Greenhouse Gas Emission Inventory and Reduction Strategy", "Parks and Rec Summer Leisure Guide", "Pesticide Use Bylaw", "Five Year Financial Plan 2011-2015", "Notification of Project - Red Devil Hill Repaving (turtle protection) - May 16-30, 2011", "City of Revelstoke Resident Survey Results: January 1 - March 31, 2011", "Building & Construction Round Table Information Session - April 26, 2011", "Front Counter B.C. Referrals", "District Energy Expansion Pre-feasibility Study FINAL REPORT", "Revelstoke Community Energy and Emissions Plan (CEEP) DRAFT for Public Review", "Press Release - City Input on Master Plans", and "Parks, Recreation and Culture Master Plan". At the bottom of the page, there is a small image of a building and the text "Every effort is made to ensure that the information contained at this website is".

DEPARTMENTS

- Finance
- Engineering & Public Works Administration
- Planning, Building and Bylaw Enforcement
- Parks and Recreation
- Public Transit
- Economic Development
- Environment
- Fire Rescue
- Home Page

General Information Community Development News & Events Public Notices City Contacts Give Feedback Related Links Search Website

WELCOME TO THE CITY OF REVELSTOKE

Updated June 2, 2011

Use this website to explore all kinds of Revelstoke information, including:

- [Community Profile](#)
- [Revelstoke Quick Facts](#) (81KB PDF Format)
- [Municipal Statistics](#)
- [Interactive City Map](#)
- [Property Taxes](#)
- [Searchable Bylaw Archive](#)
- [Revelstoke Heritage](#)
- [CityHeritage](#)

WHAT'S NEW? What's new on this website? [Click here to find out...](#)

Featured Information

- [Press Release: Flood Season](#) (8KB PDF) **NEW**
- [Corporate Energy and Greenhouse Gas Emission Inventory and Reduction Strategy](#) (2.2MB PDF) **NEW**
- [Parks and Rec Summer Leisure Guide](#) (1MB PDF) **NEW**
- [Pesticide Use Bylaw](#) (214KB PDF) **NEW**
- [Five Year Financial Plan 2011-2015](#) (4.0MB PDF) **NEW**
- [Notification of Project - Red Devil Hill Repaving \(turtle protection\) - May 16-30, 2011](#) (7KB PDF) **NEW**
- [City of Revelstoke Resident Survey Results: January 1 - March 31, 2011](#) (35KB PDF) **NEW**
- [Building & Construction Round Table Information Session - April 26, 2011](#) (17KB PDF)
- [Front Counter B.C. Referrals](#)
- [District Energy Expansion Pre-feasibility Study FINAL REPORT](#) (846KB PDF)
- [Revelstoke Community Energy and Emissions Plan \(CEEP\) DRAFT for Public Review](#) (2.6MB PDF)
- [Press Release - City Input on Master Plans](#) (17KB PDF)
- [Parks, Recreation and Culture Master Plan](#) (8.5MB PDF)

Every effort is made to ensure that the information contained at this website is

After

The screenshot shows the City of Revelstoke website homepage. At the top is the city logo with the text 'CITY OF REVELSTOKE'. Below the logo are navigation buttons for 'DEPARTMENTS', 'COMMUNITY', 'I'D LIKE TO?', and 'CONTACT US'. The main banner features a woman in a safety vest working in a field of yellow flowers, with a 'REVELSTOKE HERITAGE' clock icon and a 'LEARN MORE' link. Below the banner are three main sections: a search bar, a 'NEWS FLASH' section with a 'VIEW ALL' link, and a 'SHARE US' sidebar. The 'NEWS FLASH' section contains a 'Press Release - Flood Season' with a 'Read on...' link and a 'Welcome to our new site!' message. The footer includes contact information, social media links for Facebook and Twitter, and a small image of a cyclist.

REVELSTOKE
CITY OF

DEPARTMENTS COMMUNITY I'D LIKE TO? CONTACT US

REVELSTOKE HERITAGE
LEARN MORE

NOTIFY ME SIGNUP LOCAL MAPS REPORT A CONCERN

Search

+ SHARE US

- How Do I?
- Pool Hours
- Map
- Employment Information
- Contacts
- Special Events
- Community Information
- Intranet

NEWS FLASH VIEW ALL

Press Release - Flood Season News Flash - View All

The City of Revelstoke reminds the public that it is flood season. Flooding is a natural occurrence this time of year. Increasing the risk is the warm weather melting the snowpack at higher elevations along with alternating rain. **Read on...**

Welcome to our new site!
The City of Revelstoke is proud to present its newly redesigned website.

216 Mackenzie Ave. - P.O. Box 170, Revelstoke, BC V0E 2S0, Ph: (250) 837-2161, Fx: (250) 837-4910
Apps Download Mobile Sitemap Copyright Notices Accessibility Powered by CivicPlus

Find us on Facebook
Follow us on Twitter



Features of Significance

- o Revolving photo album on home page
- o Clear, concise navigation



- o All the latest “social networking” trends are incorporated into the site
- o The public can sign up to be notified when a particular page or item changes on the site
- o The public can easily find staff contacts

The screenshot shows the 'City Council' page. At the top, there are navigation tabs: DEPARTMENTS, COMMUNITY, I'D LIKE TO?, and CONTACT US. Below the navigation is a search bar and a 'SHARE US' button. The main content area is titled 'City Council' and includes sections for 'Meetings' (Regular Council and Committee of the Whole), 'Agendas and Minutes', and 'Members'. The 'Members' section lists: David Raven - Mayor, Steve Bender, Peter Frew, Antonette Halberstadt, Christopher Johnston, Tony Scarcella, and Phil Wellock. There is also a 'Contact Information' section. On the left sidebar, there are buttons for 'LOCAL MAPS', 'NOTIFY ME SIGNUP', and 'REPORT A CONCERN'. At the bottom, there is a footer with contact information and social media links.

The screenshot shows the 'Staff Directory' page. At the top, there are navigation tabs: DEPARTMENTS, COMMUNITY, I'D LIKE TO?, and CONTACT US. Below the navigation is a search bar and a 'SHARE US' button. The main content area is titled 'Staff Directory' and includes a search bar, a 'Category' dropdown, and input fields for 'First Name' and 'Last Name'. Below the search fields is a table with columns for 'Categories' and 'Telephone'. The table lists various departments and their contact numbers. On the left sidebar, there are buttons for 'LOCAL MAPS', 'NOTIFY ME SIGNUP', and 'REPORT A CONCERN'. At the bottom, there is a footer with contact information and social media links.

Categories	Telephone
Community Economic Development	(250) 837-2345
Corporate Services	(250) 837-2311
Engineering and Public Works	
Engineering	(250) 837-2922
Public Works Operations	(250) 837-2001
Finance	(250) 837-2164
Fire Rescue Services	(250) 837-2808
Parks, Recreation, and Culture	(250) 837-2804
Planning, Building, and Business Enforcement	(250) 837-2697




REVELSTOKE





DEPARTMENTS

COMMUNITY


I'D LIKE TO?


CONTACT US


Search 

    + SHARE US

- How Do I?
- Pool Hours
- Map
- Employment Information
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- Special Events
- Community Information
- Intranet

LOCAL MAPS 

NOTIFY ME SIGNUP 

REPORT A CONCERN 

Home > Forms

Contact Us

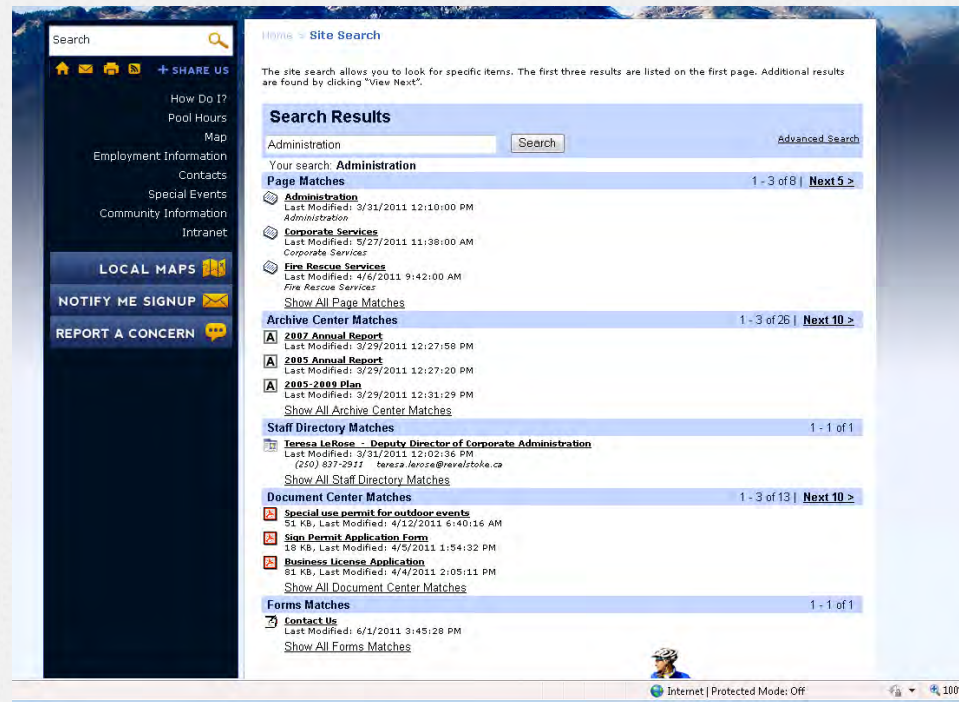
Your Name*	<input type="text"/>	
Your Phone Number	<input type="text"/>	Email Address <input type="text"/>
How Would You Prefer To Be Contacted:*	<input type="radio"/> By Phone	<input type="radio"/> By Email
Which Department Do You Wish to Contact?*	<input type="radio"/> Administration	<input type="radio"/> Fire/Rescue
	<input type="radio"/> Economic Development	<input type="radio"/> Parks Recreation and Culture
	<input type="radio"/> Engineering	<input type="radio"/> Planning/Bylaw Enforcement
	<input type="radio"/> Finance	<input type="radio"/> Public Works Operations
Please indicate how we can be of assistance to you.*	<input type="text"/>	

* indicates required fields.

Submit Reset Cancel



- o The public will be able to report items of concern
- o Fully searchable site



- o The public will be able to apply for a street use permit or request and initiate bookings for facilities and amenities through the website.
- o There are many more features that will appear on the website over the next few weeks and it will be very exciting to begin getting feedback.

What Happens Next?

- o Complete the in-house training on how to make changes to and manage the pages within the site.

o Tidy current pages on website and get ready to launch site to the public on

Friday, June 10, 2011

Housekeeping

- o Email addresses will now change to yourname@revelstoke.ca
- o Website address will change to <http://city.revelstoke.ca>

One More Time....Now

As of June 11, 2011

WELCOME TO THE CITY OF REVELSTOKE
Updated June 2, 2011

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- Community Profile
- Revelstoke Quick Facts (31KB PDF Format)
- Municipal Statistics
- Interactive City Map
- Property Taxes
- Searchable Bylaw Archive
- Revelstoke Heritage
- City Heritage

Featured Information

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[Parks and Rec. Summer Leisure Guide](#) (1MB PDF) **NEW**

[Pesticide Use Bylaw](#) (214KB PDF) **NEW**

[Five Year Financial Plan 2011-2015](#) (4.0MB PDF) **NEW**

[Notification of Project - Red Devil Hill Repaving \(turtle protection\) - May 16-30, 2011](#) (1KB PDF) **NEW**

[City of Revelstoke Resident Survey Results: January 1 - March 31, 2011](#) (5KB PDF) **NEW**

[Building & Construction Round Table Information Session - April 26, 2011](#) (17KB PDF)

[Front Counter B.C. Referrals](#)

[District Energy Expansion Pre-feasibility Study FINAL REPORT](#) (845KB PDF)

[Revelstoke Community Energy and Emissions Plan \(CEEP\) DRAFT for Public Review](#) (2.0MB PDF)

[Press Release - City Input on Master Plans](#) (17KB PDF)

[Parks, Recreation and Culture Master Plan](#) (8.5MB PDF)

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216 Macdonnie Ave. • P.O. Box 170, Revelstoke, BC V0E 2S0, Ph: (250) 837-2161, Fx: (250) 837-4910
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Thank You

- o Thank you to Graham Inglis and Tania McCabe who oversaw the whole project and provided much appreciated guidance to Geoff and I as we made our trek into the unknown
- o Thank you to Geoff who was the perfect co-lead for this project
- o Thank you to Megan Leonard from Fire Rescue Services who agreed to be our third administrator and trainer for the site
- o Thank you to all the members of the Website Committee and to all managers who helped us through this process with patience and understanding